

LEADERSHIP

for HIGH PERFORMANCE TEAMS



USC FRASER COAST: 23 October, 24 October and 30 October 2020

USC MORETON BAY: 18 September, 2 October and 16 October 2020

A TE-Course combines theory and experience to deliver highly practical content and will suit those who are keen to up-skill quickly and effectively.

LEADERSHIP FOR HIGH PERFORMANCE TEAMS is focussed on enhancing workplace productivity through improved supervisory capacity and will be delivered by Dr John Whiteoak, Lecturer in Human Resource Management at USC.

This series of three modules will be delivered on campus (in a cohort of no more than 20 students) over three Fridays. Attendees can choose to attend for one or two days or register for the whole three-day series. Each day will finish with a goal-setting and action planning opportunity.

Completing all three days of the TE-Course also provides participants with the opportunity to receive credit for one course in a USC Business School undergraduate or MBA degree.*





LEADERSHIP

for HIGH PERFORMANCE TEAMS

Who should study this course?

The course is designed for frontline to mid-level managers and aspirants and participants should have at least three years of work experience. If you are currently working in a supervisory role or have an ambition to move into management, this course will provide you with some key skills and knowledge.

About the facilitator

Dr John Whiteoak has more than 20 years of experience working with many well-known organisations as a management consultant and workplace trainer. He is a recognised expert in employee engagement, safety, staff burnout, morale, team dynamics and leadership. He has also developed and delivered practical training for hundreds of frontline supervisors in many industries including government, construction, mining, retail, insurance, education and transport. In his capacity as a Management Lecturer in Leadership, Human Resources, Strategy and Organisational Behaviour, John teaches Master of Business Administration (MBA) and Executive MBA students at USC. He has also lectured in MBA and professional development programs at QUT, Otago University, Griffith University and Zayed University (in the UAE).

Feedback from participants in John's past programs includes:

"John Whiteoak is very engaging."

"His course promotes self-reflection and self-discovery in a structured and supporting learning environment that is beyond anything I have experienced previously."

"John has developed a series of modules that deeply engage, challenge and ultimately create personal change at a significant and fundamental level."

Modules

DAY 1: SUPERVISORY AND LEADERSHIP FUNDAMENTALS

- Characteristics and behaviours of effective leaders and supervisors
- Improving personal effectiveness and communication
- Understanding ourselves and others (developing your EQ)
- Working effectively with different personalities (MBTI)

DAY 2: PERFORMANCE MANAGEMENT AND WORKING WITH GROUPS

- Managing performance and coaching skills
- Delegation and improving team decision-making
- Managing conflict and giving difficult feedback
- Cultivating group performance and Pod Synergy™

DAY 3: BOOSTING HUMAN CAPITAL BY LEVERAGING EFFORT

- Creating a Zone of Engagement (ZE™) at Work
- Developing High ZE leadership habits
- Increasing team morale
- Increasing performance without increasing burnout

Course dates

Participants can choose to attend the short course series either at the USC Fraser Coast campus or the USC Moreton Bay campus:

USC FRASER COAST

Friday 23 October, 9am–3pm (Day 1)

Supervisory and Leadership Fundamentals

Saturday 24 October, 9am–3pm (Day 2)

Performance Management and Working with Groups

Friday 30 October, 9am–3pm (Day 3)

Boosting Human Capital by Leveraging Effort

USC MORETON BAY

Friday 18 September, 9am–3pm (Day 1)

Supervisory and Leadership Fundamentals

Friday 2 October, 9am–3pm (Day 2)

Performance Management and Working with Groups

Friday 16 October, 9am–3pm (Day 3)

Boosting Human Capital by Leveraging Effort

Costs / registration

To register for any one
or two of the days **\$480** (GST exempt)

To register for the entire
three-day series **\$1,200** (GST exempt)

REGISTER ONLINE ► usc.edu.au/leading-teams

* Completing all three days of the TE-Course also provides participants with the opportunity to receive credit for one course in a USC Business School degree. This is a great way to experience what it is like to study at University and open up a pathway into a higher-level qualification. To be eligible for the credit for a Business School course participants will have to successfully complete some additional assessment requirements (examination and short case study).